

## WORKDAY TESTING CASE STUDY – CEC ENTERTAINMENT



### CLIENT OVERVIEW:

For more than 35 years, CEC Entertainment (CEC) has served as the nationally recognized leader in family dining and entertainment and the place Where A Kid Can Be A Kid®. As the award-winning, number-one kid-friendly restaurant for millions of families across the world, the company and its franchisees operate a system of more than 575 Chuck E. Cheese's stores located in 47 states and 10 foreign countries or territories with over 15,000 employees.



### BUSINESS NEED:

As part of a widespread replacement of its legacy systems, CEC implemented Workday's enterprise application in two distinct phases: HCM and Financials. Due to limited number of internal resources and a lack of Workday expertise, client needed partner to provide execution of quality assurance activities for its Workday project.



### TESTING REQUIREMENTS : PHASE I

CEC implemented a full suite of HCM including payroll, benefits, and expenses. Business processes, data conversion, and integrations were with other internal and external third-party applications were tested by the RPC team. Business processes & integrations in testing scope included:

- New Hire
- Termination
- Employee Transfer
- Job Change/Demotion/Promotion
- Workday Reporting
- Integration with POS application
- Third-party provider integrations
- Regulatory reporting integrations





## CEC ENTERTAINMENT CASE STUDY



### TESTING REQUIREMENTS : PHASE II

CEC implemented Workday financials including financial accounting, supplier, cash management, business assets, and projects. Business processes, integrations, and reporting were tested by the RPC team. Some of the business processes & integrations in scope included:

- Electronic creation of supplier invoices
- Use Tax/Sales Tax integration
- Financial Reporting
- Settlement
- Bank payment integrations
- Time Tracking



### SOLUTION BENEFITS:

- Significantly reduced level of business user involvement during testing by identifying defects prior to formal testing sessions.
- Created documentation of test scenarios to be used for future regression testing as Workday updates are introduced.
- Provided IT and Project team with a high level of confidence in the quality of the software solution rolled-out to business community
- Acted as advocate for client by holding SI's accountable to delivering quality integrations & configuration.
- Significant cost reduction versus using Workday certified partner resources for functional & unit testing activities.



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